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### New Publication

#### W070 – Facilities Management and Maintenance

### Proceedings on Human Elements in Facilities Management



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Editor  
Danny Then

#### Summary

CIB W070 held an International Symposium on "Facilities Management and Maintenance- Understanding the Needs of our Customers" on December 7-8 2004 in Hong Kong, China P.R. Over 40 papers are include in the Proceedings, covering the following themes:

- Facility Managements (FM) and Customers
- Technology Applications in FM/AM
- Organization, Workplace and Culture
- Sustainability, Building Conservation and Refurbishment
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- Case Studies

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